

FLOSS-based municipal services in the City of Poznań

Bartosz Lewandowski FOSSa Conference November 9th, 2010 Grenoble, France



Outline

- Multimedia City Guide
- e-Services for citizens&businesses
- Open access
- FLOSS based services
- Open gov/gov 2.0
- Conclusion



Multimedia City Guide

- Multimedia City Guide, http://www.poznan.pl
- The biggest information portal of the city of Poznań
- The platform of e-Government services for citizens and businesses
- Developed since 1998 in co-operation with the Municipal Office
- PSNC is responsible for the technological part
- Local government, its departments and cooperating institutions are responsible for the content of the Portal and its structure
- The information platform of the Town Hall, its departments and units
 - 1000+ editors







e-Services for citizens&businesses

- "Pragmatic approach"
- Critical for citizens
- For mass audience

- Improving procedures&processes
 - Identifying weak points
 - Re-engineering of processes
- Data consistency, avoiding redundancy
- Learning lessons from administration staff working in "traditional" channels





Open access (1)

- Multi-channel access
 - Internet (www),

- Mobile users (WAP),
- CATV subscribers (Set Tob Box)

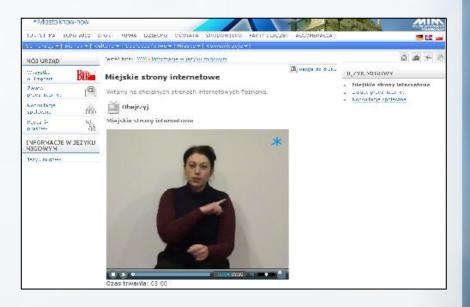




Information level

- W3C standards & guidelines regarding information presentation (XHTML), the sctructure and the content separation (CSS)
- W3C standards & guidelines regarding information accessibility (WAI, WCAG)
- Access for blind people (using their screen readers)
- Videoclips presenting selected portal elements in sign language











Some examples of FLOSS-based services

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- Online transmission from City Council sessions
 - Streaming
 - OSS tools: OGG Vorbis, OGG Theora, icecast
- Audio archive from City Council sessions
 - mp3 format
 - Semantic description according to sessions agendas



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Multimedia clips

Audio: mp3 Video: flash video (flv) Tools:

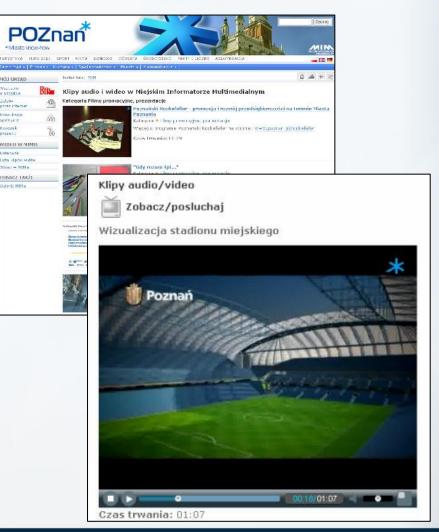
server:

ffmpeg, flvtool2 (metadata!)

client:

FlowPlayer (flv), XSPF Web Music Player (mp3)

http://www.poznan.pl/wideo







City map

- Based on city Spatial Information System
- Modules, layers
 - Ortophoto
 - Search streets & address points
- FLOSS tools
 - Posgres/PostGIS
 - Geoserver
 - Tilecache

- OpenLayers
- Foundation for complex services







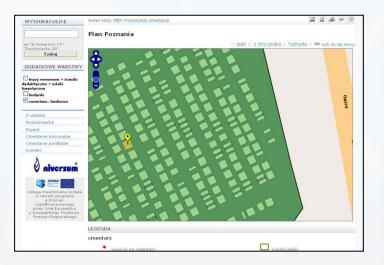
City map as a platform

Interactive maps of cemeteries in Poznań

- Based on the city map
- Open platform for any cemetery in the city



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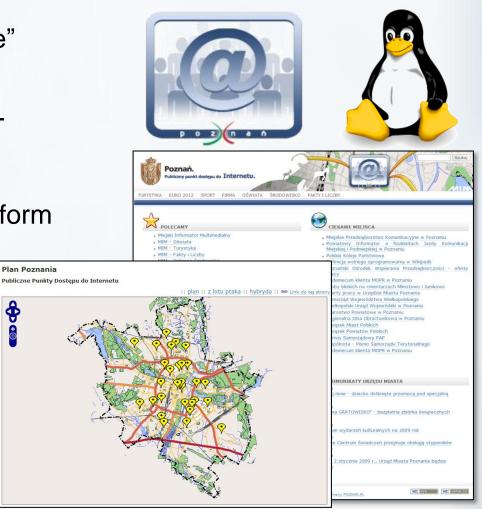
Public Internet Access Points

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- Preventing the "digital divide" •
- Computer education •
- Increasing accessibility to e-• services and municipial information
- Based on Open Source platform •
 - Fedora Linux

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Squid (content filtering)









Open gov/gov 2.0





Open government

- By Tim O'Reilly government as a platform
 - Open Standards Spark Innovation and Growth
 - Build a Simple System and Let It Evolve
 - Design for Participation
- Open data

- Web 2.0 tools empowering gov staff
 - "It's not a case of pushing information out, it's not about just supply; it is about demand" Guy Cranswick, IBRS



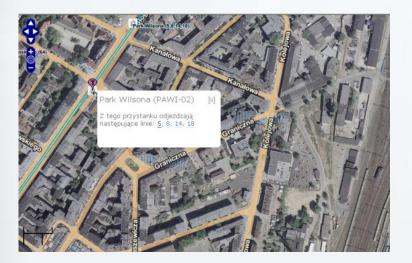


Open data

- Reference data sets
 - EU Directive "re-use"
 - "Public information bulletin" (BIP in Polish)
 - City map

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• Open standards!









Citizens participation

 Submitting information for Municipal Police, making use of city map

MÓJ URZĄD	INTERWENCJE DO STRAŻY MIEJSKIEJ	
Wszystko o Urzedzie	Ekran 1 z 2	
	1. KATEGORIA ZGŁOSZENIA	
Załatw przez internet	Kategoria (wybierz)	×
Konsultacje społeczne	Pole obowiązkowe	INTERWENCJE DO STRAŻY MIEJSKIEJ
	2. ZGŁOSZENIE	INTERWENCJE DO STRAZY MIEJSKIEJ Ekran - wskaż na planie
Rzecznik Prasowy 00	Temat zgłoszenia Pole obowiązkowe	3. WSKA2 NA PLANIE
РОМОС	Treść zgłoszenia	Aby zaznaczyć punkt na mapie wystarczy na niego kliknąć - pojavi się wówczar czerwony punkt na planie. Aby go odznaczyć, kliknij ponownie na wybrany wcześniej punkt. Jaceli na mapie wybrale z punkt zderosow z blok wykrzukaj ulicej i chdabyć go usunąć, to kliknij na link - usuń punkt adresowy
Elektroniczna Skrzynka Podawcza	Pole obowiązkowe	Jezeli na mapie vybrates punkt aaresowy z bloku i wyszukaj ulice i chostopy go usunąc, to kliknij na link - usun punkt aaresowy :: plan :: z lotu ptaka :: hybryda ::
wstępy do formularzy		
krótka instrukcja		
warunki techniczne płatności on-line		
	3. WSKAŻ NA PLANIE Jeżeli chcesz wskazać miejsce na planie, które związane jest z tym zgłoszenie przycisk. Wskaż na planie	Zargiona Cantoria Tysiqciecia
	4. Dodaj załączniki Jeżeli chcesz dodać załączniki do zgłoszenia, wybierz poniższy przycisk. Dodaj załączniki	Tysique
	5. DANE KONTAKTOWE Imię Pole opcjonalne Nazwisko	abpa Antoniago Baraniaka jez. Maltańskie
		Datej >>

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Toward open platform

- Re-engineering of services needed (design for participation)
 - Map of cemetries

- Portal databases (objects)
- Mobile applications (tourists guides)



Thank you!

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